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*n*Call Price List 2019

nCall is very competitively priced making it an attractive option for both those starting a new answering service or with an established business.

License Prices:

Prices are based on the number of 'seats'. The number of seats you need should be based on the maximum number of operators you would want to use nCall at one time. You have the option of renting the software or purchasing the software outright.

Rental Option:

For implementations of 3 or more operators, there is the option to rent nCall. Many of our customers find our rental option is more financially manageable. As you add additional operators, the cost per seat will begin to decrease.

Number of Seats	Price/Seat/Month
3-10	$80.00
11-20	$75.00
21-50	$70.00
51+	$65.00

E.g. 12 users = $950 per month

You pay the initial 6 months rental in advance. After the first 6 months we ask that you pay your rental quarterly in advance.

Rental includes subscription to nCall's Support, Maintenance and New Versions (SMV) service.

Installation & Setup:

This is priced at $325/site. We remotely install the software and link to your phone system.

Standard Training:

Standard training is $550.00 and includes up to 7 hours remote training. All new nCall customers are required to undergo training. We also offer optional advanced training packages.

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Purchase Option:

The nCall price per seat starts at $1,950, with the price per seat decreasing as the number of operators increase.

1-10	seats	-	$1,950 per seat
11-20	seats	-	$1,650 per seat
21-50	seats	-	$1,350 per seat
51+	seats	-	$1,050 per seat

Flexible payment options are available

Once purchased these licenses are perpetual, ie. you own them and can continue to use them forever.

To help you get up and running, all new customers will receive 12 months subscription to our Support, Maintenance and New Versions (SMV) Package without charge.

After this initial 12 months you can optionally renew your Annual SMV Subscription. Should you choose not to renew, you will be able to continue to use nCall unsupported for no extra charge. Renewal is priced at 20% of the combined price of all the nCall licenses in your possession on this anniversary date, based on the then current nCall list price.

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Additional Services & Modules:

To get the most out of nCall and take advantage of all its great features, we recommend the following additional services (some available for both rental and purchase):

Advanced Training
Maximise the use of nCall and go beyond simple message-taking with our advanced training service. This will enable you to make full use of nCall's many features and allow you to take on a bigger variety of clients. $550 (not to be purchased instead of Standard Training).

Data Import:
If you are an existing answering service, we can also assist in the transfer of customer data from your existing system. Data Import is priced from $400.

REST API:
Our REST API allows you to pull and push data into the nCall database. It comes with examples scripts in PHP, VisualBasic and JavaScript and it priced at $1,900/site or $82 per month.

nCall Transfer Monitor (for Avaya phone systems only):
Priced at $1,300/site or $56 per month this additional module allows you to charge for the time your callers spend talking to your contacts following a patch transfer.

Buzz Softphone
Buzz is nCall's built-in VoIP softphone. It provides you a seamless user experience when operating nCall. $225 per license or $12 per user per month to rent. (1 license required per device)

nCallOnline
nCallOnline allows your contacts to access their call history and messages via an easy to use web portal. Each contact will have their own login credentials and will be able to view their complete call history or simply filter down to the latest calls. £$1,300 or $56 per month.

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MyTAS smartphone app:

The nCall smartphone app, MyTAS, allows your contacts to receive their messages on their smartphone (and recording in nCall when the message has been delivered and read). It also allows the contacts to quickly update their availability direct in nCall - considerably reducing your administrative overhead.

Licenses are required for each contact who has been granted mobile app access.

License Prices:

Number of active licenses	Yearly cost
200 (minimum)	$1,020
300	$1,360
500	$2040
700	$2720
1000	$3740
Unlimited	Contact us

Installation, setup, support and new versions:
All included.

Optional Branding:
To fully rebrand the app so that customers install an app with your name, your icon, your supplied imagery and your styling:

$1750 per year

All prices are exclusive of VAT.
Prices valid until 1st January 2020.